

**BOOK OF THE MONTH SUMMARY****FOR MEMBERS****OVERVIEW**

# The Power of LEO

## The Revolutionary Process for Achieving Extraordinary Results

by Subir Chowdhury

**Key things you will learn.**

- Why delivering top quality matters
- How organizations can use the LEO – Listen, Enrich, Optimize – process to attain top quality

**Overview.**

As quality-program books go, this manual seems clearer than most and potentially more useful. It sets up three basic management concepts: LEO; the “four cornerstones” of responsibility, ability, respect and quality; and the “fire-flow-future” metaphor for handling problems that flare up, the pacing of normal business and the long-range view.

**About the Author.**

Subir Chowdhury is chairman and CEO of ASI Consulting Group and the author of several books, including the bestseller “The Power of Six Sigma.”

**Access the Summary at No Charge.**

Just log in as a member at [www.QualityManagementSummit.org](http://www.QualityManagementSummit.org) then click Book Summaries on the left. All are available to read and most also include audio versions you can listen to as you commute.